

## Did you know?\*

- Identity theft has been first on the Federal Trade Commission's list of consumer complaints for 10 consecutive years.
- The number of identity theft victims rose to 11.1 million in 2009—nearly 5% of the U.S. adult population—with a new victim every three seconds. This is up 11% since 2008, an increase of 37% since 2007.
- Total annual fraud costs increased by 12.5% to \$54 billion in 2009. This is over three times greater than the total annual losses of \$17.2 billion for all property crimes. This translates to a \$5,000 average cost per fraud victim.

*\* Federal Trade Commission; Javelin Strategy & Research; Federal Bureau of Investigation; Privacy Rights Clearinghouse*

### Don't wait until you're a victim!

For access to your Identity Theft Services Program call 877-467-2252.

Powered by:

Identity Theft **911**<sup>®</sup>



### Visit [gmrc-idtheft.com](http://gmrc-idtheft.com) for valuable identity theft information.

While no one is immune to identity theft, education and awareness are your best lines of defense. Take advantage of easy access to daily updated news alerts, in-depth articles, monthly newsletters, and a wealth of preventative guidelines.

### If you need help, contact us now!

With this coverage, any time you suspect your identity has been compromised, call Grinnell Mutual at 877-467-2252 to be connected to a dedicated fraud specialist.

For tips to fight identity theft, visit [gmrc-idtheft.com](http://gmrc-idtheft.com).

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# Safeguard your identity



*Don't let bad things happen  
in your family's good name*

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# A Policy of Working Together®

## Thieves want to steal your identity: Don't let them

Identity thieves steal mail, skim credit cards, hack into ATMs, and rummage through garbage in the search for their next victim. In the blink of an eye, criminals misuse bits and pieces of your personal information to obtain fraudulent credit and make unauthorized purchases. If you're the victim, you need expert help—today.

## Fraud specialists only a call away.

You and your household family members have unlimited one-on-one access to a highly trained and experienced fraud specialist at Identity Theft 911, the nation's leader in identity management and fraud education. At every stage in life, Identity Theft Services are there for you when you get married, have children, move or travel.

Simply call Grinnell Mutual at 877-467-2252, and we'll transfer your call to an on-demand fraud specialist at Identity Theft 911 for unlimited assistance.

If you want to take action to prevent identity theft or suspect that you may be a victim of identity theft or fraud, a personal fraud specialist will guide you through the proactive and resolution process until the problem is fully resolved and your peace of mind is restored.

## Varied Identity Services available

With our Identity Theft Services, the following assistance is provided by on-demand fraud specialists:

### Preventative Assistance

- If your wallet or purse is lost or stolen.
- If your home or mailbox is burglarized.
- If you see suspicious charges on your credit or debit account.
- If you find out that an organization you deal with has had a database security breach.
- When getting married or divorced, during active military services, or after the death of a loved one.

### Document Replacement Help

- Passports
- Credit or debit cards
- Drivers' licenses
- Mortgage, employment, credit and tax papers
- Any lost, stolen, or destroyed personal identification or documents
- Call after a natural disaster or fire or while traveling overseas.

## Identity Theft Resolution

- Unlimited personal assistance from the same fraud specialist throughout the entire process.
- Systematic notification to credit bureaus, creditors, government agencies, etc.
- Preparation of all documents and phone calls needed to resolve identity theft, including placing credit file fraud alerts.
- Direct assistance with filing a police report, creating a Fraud Victim Affidavit, plus a comprehensive case file to assist law enforcement and claims' handling.
- Identity theft victims receive an initial credit report plus one year's credit and fraud monitoring.
- Assistance with medical identity theft.
- Assistance with tax-related identity theft.
- Assistance if your child is a fraud victim.
- One year of active follow-up to make sure identity theft doesn't happen again.

